

## Publications Request Form

The following publications can be viewed on the HaDSCO website – [www.hadsco.wa.gov.au](http://www.hadsco.wa.gov.au). Printed versions are available free of charge on request.

Please indicate the quantity of printed publications you would like in the form below and send the completed form to [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

Publication	Type	Quantity Required
<b>Aboriginal and Torres Strait Islanders</b>		
Health, Disability and Mental Health Services	Brochure	
Do you need help with a complaint?	Information Sheet	
<b>About HaDSCO's Services</b>		
Health, Disability and Mental Health Services	Brochure	
HaDSCO at a glance	Information Sheet	
<b>Carers</b>		
Making complaints about health, disability and mental health services as a carer	Brochure	
<b>Translations</b>		
Easy English	Information Sheet	
Arabic	Information Sheet	
Bahasa Malay - Bahasa Melayu	Information Sheet	
Chinese (Simplified)	Information Sheet	
Cocos Malay - Melayu Kokos	Information Sheet	
Italian	Brochure	
Vietnamese	Brochure	
<b>Making a Complaint</b>		
Helpful tips for making a complaint	Information Sheet	
Helpful tips for handling a complaint	Information Sheet	
<b>About the Complaints Process</b>		
The Complaints process	Information Sheet	
Conciliation	Information Sheet	
Negotiated Settlement	Information Sheet	
Investigations	Information Sheet	

<b>Health Service Providers</b>		
Do you have a complaint about a health service?	Information Sheet	
HaDSCO and Ahpra - How to make a complaint about a registered practitioner	Brochure	
Cosmetic Treatment Complaints	Information Sheet	
Learning from complaints about end of life and palliative care	Information Sheet	
<b>Disability Service Providers</b>		
Do you have a complaint about a disability service?	Information Sheet	
How to complain about a disability service	Easy English Information Sheet	
Complaints about disability services	Information Sheet	
<b>Mental Health Service Providers</b>		
Do you have a complaint about a mental health service?	Information Sheet	
Guidelines for handling complaints about mental health services	Information Sheet	
Mental Health Complaints Guidelines and Appendices	Document	

**Please send the publications to:**

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Department: \_\_\_\_\_

Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

**Complaints and enquiries: (08) 6551 7600**

Free call: 1800 813 583 (free from landlines)

Admin: (08) 6551 7620

Email: [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

Post: PO Box B61, Perth WA 6838

Web: [www.hadsco.wa.gov.au](http://www.hadsco.wa.gov.au)

